

HU LOGISTICS INC. (D.B.A. HULI SHIPPING INTERNATIONAL MOVERS)
PRIVACY POLICY

Last Updated: June 29, 2022

Privacy Policy Overview

This privacy policy (the “**Privacy Policy**”) establishes rules to govern the collection, use, and disclosure of personal information collected by Hu Logistics Inc. (d.b.a. Huli Shipping International Movers) (the “**Company**”) in the course of business, in compliance with federal and provincial privacy laws including the *Personal Information Protection and Electronic Documents Act* (Canada) and the *Personal Information Protection Act* (Alberta).

This Privacy Policy applies to all individuals whose personal information that is collected, used or disclosed in the course of doing business with the Company. This includes individuals who are customers and all individuals who are contract workers, contractors, and consultants to the Company. It is the Company’s policy to only disclose the individual’s personal information as required or authorized by law or as otherwise set out in this policy.

The Company reserves the right to change this policy from time to time as industry practice, the law, and the Company’s procedures in this area may change from time to time. The Company will post the current version of this Privacy Policy at www.huliinternationalmovers.ca/legal/.

What is Personal Information?

For the purposes of this Privacy Policy, “**personal information**” means information about an identifiable individual, but does not include a person’s name, title, business address or telephone number, or as an employee of an organization. Where this Privacy Policy states that a list of items is “**including**”, the lists so described are meant to be examples and not exhaustive or exclusive.

This Privacy Policy applies to all personal information that is collected, used, or disclosed by the Company. The Company has designated a “**Privacy Officer**” to be accountable for the operation of this Privacy Policy. Individuals may question or report any privacy concerns, breaches, violations or compliance issues to the Privacy Officer at the email address indicated below.

If the policies and procedures outlined in this Privacy Policy do not address a specific situation, individuals are advised to contact the Privacy Officer at legal@huli.ca for guidance or clarification.

What Personal Information Do The Company Collect?

The Company collects and uses only the personal information that is needed for providing services and operating the Company’s business. Generally, the Company collects the following personal information from individuals:

Name, Address, Email Address (Work or Home)	Age, Date of Birth
Buying Preferences	Credit Card Number
Passport Information	Ownership Documents

The Company normally collects information directly from the Company's customers. The Company may collect the individual's information from other persons with the individual's consent or as authorized by law. Before or at the time of collecting personal information, the Company identifies the purposes for which the Company is collecting the information. The Company does not provide this notification when personal information is volunteered for obvious purposes. If the Company wishes to use or disclose an individual's information for a new purpose not included in this Privacy Policy, the Company will notify the individual and seek their consent.

In addition, the Company also receives and sends data from the Company's servers and from the individual's browser when the individual visits the Company's website, including the individual's IP address, the time and information about the page the individual requested and the website through which the individual were linked to the Company's website, if any. The Company may use tracking technologies in a variety of ways, including the following: keeping count of return visits to the Company's site, accumulating and reporting anonymous, aggregate (data collected in mass), statistical information on website usage and determining which features users like best. The following are some of the tracking mechanisms the Company use:

- Cookies. To help tailor the Company's website, and the tools and applications on the Company's website, to the needs and interests of the Company's users, the Company keep track of visitor interactions with the Company's website through the use of cookies. Cookies are small text files stored on the individual's browser when the individual visit a website or mobile applications. The "Help" function on most web browsers contains information on how to set the individual's browser to disable cookies. However, if the individual does not accept cookies, the individual will not be able to take advantage of some features of the Company's website. The Company uses cookies to improve the user experience on the Company's website by making it more responsive to the needs of the Company's users and to make it easier for the Company to recognize the individual when the individual returns to the Company's website. The Company also uses cookies to analyze the website's performance and to measure advertising performance.
- Web Beacons. To help keep track of how users are accessing particular pages or features within the Company's website, and to track how users respond to ads and to other content the Company display on the Company's website, the Company may place a small file, called a web beacon, on some of the Company's webpages and on some of the listings and ads the Company distributes. The Company may also place a web beacon in the emails the Company sends to an individual. When the individual opens one of the Company's emails or clicks on links within these emails, the Company tracks this click-through data to help determine the individual's interest in particular topics and measure the effectiveness of the Company's communications to the individual.
- Web Analytics. The Company may collect, or have a third party collect on the Company's behalf, data on how visitors use and navigate through the Company's website, such as the number of users who visit various pages within the Company's website, what they click on, whether they scroll up or down on particular pages, fill out forms, etc. The Company uses this information to improve the Company's website and learn about users, and may disclose it to the Company's affiliates, or to third parties in a summary form where no personal identifiers are included.
- Social Media. When an individual uses one of the social media tools available on the Company's website, the Company and the social media company operating the tool may collect information about the individual based on such use. The social media company's use of that information will be subject to its own privacy policy.

Using and Disclosing Personal Information

The Company will only use or disclose personal information where necessary to fulfill the purposes identified at the time of collection or for a purpose reasonably related to those purposes such as:

Process transactions	Manage the Company's business and operations, including customer relationships and investor matters
Meet legal and regulatory requirements	Informing individuals about the Company's products and services that the Company believe may be of interest to them
Better understand an individual's interests in the Company's products and services and potential investment and to conduct market research	Deliver, develop, enhance or improve products and services
Evaluate suitability of candidates	Provide warranties for products and services
Provide information on future opportunities	Verify access rights to the Company's website, account creation and purchases
Provide information to third party service providers to assist in the operation of the Company's business and marketing	Provide information to the Company's subsidiaries and affiliates
Enforce the Company's legal relationship with the individual	As is necessary in contemplation of a business transaction

The Company will not sell, lease or rent customer or user lists or personal information to other parties. The Company may share the individual's personal information with service providers (companies operating on the Company's behalf) for the purposes described in this Privacy Policy and in accordance with applicable law. The Company will not share the individual's personal information with any non-affiliated third party without the individual's prior consent, other than as provided in this Privacy Policy or as otherwise authorized by applicable law.

The Company, its affiliates, and subsidiaries may share personal information with each other and use it for the purposes described in this Privacy Policy. This allows Company and each entity within the group to comply with applicable laws, regulations, and requirements and ensures that the individual's information is consistent, accurate and up-to-date.

In the course of providing the Company's services, the Company may share personal information with service providers who perform services on the Company's behalf. These service providers help operate the Company's business, technology systems, applications, internal procedures, infrastructure, and advertising and marketing. These service providers provide services to the Company, such as fulfilling transactions, processing credit card payments, sending emails and postal mail, call centres, data hosting, contest administration, providing advertisements, and analytics services (e.g. tracking effectiveness of the Company's marketing campaigns and analyzing usage of the Company's website). The Company requires these service providers to limit their access to and/or use of personal information to what is required to

provide their services and require that those third parties adhere to confidentiality as well as security procedures and protections.

In certain cases, the Company may transfer the individual's personal information outside of Canada, including to the Company's service providers who may need to access, process or store the individual's personal information in a jurisdiction outside of Canada. When the individual's personal information is used or stored in a jurisdiction outside of Canada, it may be subject to the law of this foreign jurisdiction, including any law permitting or requiring disclosure of the information to the government, government agencies, courts and law enforcement in that jurisdiction.

The Company may disclose personal information to a third party in connection with a sale or transfer of business or assets, an amalgamation, reorganization or financing of parts of the Company's business (including the proceedings of insolvency or bankruptcy). In the event the transaction is completed, the individual's personal information will remain protected by applicable privacy laws. In the event the transaction is not completed, the Company will require the other party not to use or disclose the individual's personal information in any manner whatsoever and to completely delete such information, in compliance with applicable laws.

Applicable laws may permit or require the disclosure of personal information without consent in specific circumstances (e.g., when investigating and preventing suspected or actual illegal activities, including fraud, or to assist government and law enforcement agencies). These circumstances include situations when permitted or required by law or when necessary to protect the Company's affiliates and subsidiaries, the Company's employees, the Company's customers, or others. If this happens, the Company will not share more personal information than is reasonably required to fulfill that particular purpose.

Consent

Ordinarily the Company asks for consent to collect, use or disclose personal information, except in specific circumstances where collection, use or disclosure without consent is authorized or required by law. The Company may assume the individual's consent in cases where the individual volunteer information for an obvious purpose.

The individual may withdraw consent to the use and disclosure of personal information at any time, unless the personal information is necessary for the Company to fulfil its reasonable business or legal obligations. The Company will respect the individual's decision, but the Company may not be able to provide the individual with certain products and services if the Company does not have the necessary personal information.

The purpose for collecting personal information is set out in this Privacy Policy. Any necessary consents shall be obtained before personal information is collected, used or disclosed.

The Company asks for the individual's express consent for some purposes and may not be able to provide certain services if the individual is unwilling to provide consent to the collection, use or disclosure of certain personal information. Where express consent is needed, the Company will normally ask customers to provide their consent orally (in person, by telephone), in writing (by signing a consent form), or electronically (by clicking a button).

In cases that do not involve sensitive personal information, the Company may rely on "opt-out" consent.

The amount and type of personal information collected by the Company shall be limited to what is necessary to fulfill the identified purpose. Personal information shall only be used or disclosed for the purposes for

which it is collected. Exceptions may be made with the consent of the individual or if authorized or required by law.

The individual may opt out from receiving marketing communications from the Company by contacting the Company at legal@huli.ca. Even if the individual has opted out of receiving marketing communications from the Company, the Company may still contact the individual for transactional purposes, in compliance with applicable laws (e.g., for customer service).

How to Access the Personal Information?

Upon request received by the Company in writing, individuals shall be informed of the existence, use, and disclosure of their personal information records and shall be given access to that information. Requests to access personal information held by the Company should be directed to the Privacy Officer.

Requests must be made in writing or by e-mail. Individuals may be required to verify their identity in order to access their personal information. Any such documentation provided shall be used for verification purposes only.

The Company will respond to requests for access to personal information within thirty (30) days of receipt of the request, or as may be permitted in accordance with applicable privacy legislation.

A fee for reasonable costs incurred may be charged when responding to more complex requests. The individual will be informed of the applicable fee.

Requested information will be provided in a form that is generally understandable.

The Company will be as specific as possible when describing third parties to whom it has disclosed personal information about an individual. When it is not possible to provide a list of the organizations to which it has actually disclosed information, the Company will provide a list of organizations to which it is likely to have disclosed information.

Individuals are permitted either to view the original record, or to request a copy, subject to limitations as permitted or required by law. To preserve the integrity of the record and ensure that documents are not removed from the Company, individuals wishing to view an original record will do so at the Company's head office and under the supervision of designated the Company personnel.

Limitations on Access

The Company will only refuse access to information about individuals in those circumstances permitted or required by applicable privacy legislation.

In the event that the Company refuses to provide access to information, it will provide the individual with the reasons for its refusal upon request. Exceptions may include information that contains references to or opinions of other individuals, information that cannot be disclosed for legal, security or commercial proprietary reasons, or information that is subject to solicitor-client or litigation privilege. The Company will respond to the individual's requests for access in accordance with applicable privacy legislation.

How will the Personal Information be Maintained?

Personal information shall be kept as accurate, complete, and up-to-date as necessary for the purposes for which it is to be used.

Individuals have the right to challenge the accuracy and completeness of the personal information that is maintained by the Company and have it amended as appropriate.

Individuals seeking a correction or amendment to their personal information should direct their requests in writing to the Company's Privacy Officer.

All formal requests to amend personal information must be accompanied by appropriate supporting documentation. The Company's Privacy Officer will manage any exceptions. The amended information will be transmitted to third parties, as appropriate.

If the individual is not satisfied with the results of the request, the Company shall internally document the issue, and provide a response. The existence of the unresolved challenge will be transmitted to third parties, as appropriate.

How is the Personal Information Stored and Secured?

Personal information will be retained only as long as necessary and will be disposed of in a manner that is appropriate to the sensitivity of the information. The Company renders customer personal information non-identifying, or destroy records containing personal information once the information is no longer needed. The Company uses appropriate security measures when destroying customer personal information, including shredding paper records and permanently deleting electronic records.

Personal information will be protected by security safeguards, appropriate to the sensitivity of the personal information.

Please note that the Company uses cloud-based services to store information in the following countries: Canada and United States of America. Where personal information is stored or processed outside of Canada, it is subject to the laws of that foreign jurisdiction, and may be accessible to that jurisdiction's governments, courts, law enforcement, or regulatory agencies.

The Company will notify all required authorities including the Office of the Information and Privacy Commissioner of Alberta, without delay, of a security breach affecting personal information if it creates a real risk of significant harm to individuals.

Questions

Inquiries or complaints concerning compliance with this Privacy Policy should be addressed, in writing, to the Company's Privacy Officer at legal@huli.ca.

If the individual is not satisfied with the response from the Company's Privacy Officer after making a complaint, the individual may have recourse to additional remedies under applicable privacy legislation. If the Privacy Officer is unable to resolve the concern, the customer or user may also write to the Office of the Information and Privacy Commissioner for Alberta or the Office of the Privacy Commissioner of Canada (as applicable).